U.S. Pharmacy Organizations Release Joint Process of Care for Pharmacists

Released in May 2014 was a joint document delineating the process of patient care for pharmacists endorsed by U.S. national pharmacy organizations of pharmacist practitioners. The process of care delineated in “Pharmacists’ Patient Care Process” applies to pharmacists providing patient-centered care regardless of the setting they work in. Indeed, JCPP (Joint Commission of Pharmacy Practitioners), the entity that approved this consensus document, is composed of professional organizations that represent pharmacy educators and practitioners practicing in various educational and health care settings. Member organizations are:

- Academy of Managed Care Pharmacy (AMCP)
- Accreditation Council for Pharmacy Education (ACPE)
- American Association of Colleges of Pharmacy (AACP)
- American College of Apothecaries (ACA)
- American College of Clinical Pharmacy (ACCP)
- American Pharmacists Association (APhA)
- American Society of Consultant Pharmacists (ASCP)
- American Society of Health-System Pharmacists (ASHP)
- National Alliance of State Pharmacy Associations (NASPA)
- National Association of Boards of Pharmacy (NABP)
- National Community Pharmacists Association (NCPA)

Modified from reference 1 (JCPP).

Figure: Process of Patient Care

In collaboration and communication with other health care professionals and the patient and using the principles of evidence-based practice, the pharmacist:

- Collect
- Assess
- Plan
- Implement
- Monitor and Evaluate
- Follow-up: Monitor and Evaluate
- Develops an individualized patient-centered care plan in collaboration with other health care professionals and the patient or caregiver that is evidence-based and cost-effective
- Ensures the collection of the necessary subjective and objective information about the patient in order to understand the relevant medical/medication history and clinical status of the patient
- Assesses the information collected and analyzes the clinical effects of the patient’s therapy in the context of the patient’s overall health goals in order to identify and prioritize problems and achieve optimal care
- Monitors and evaluates the effectiveness of the care plan and modifies the plan in collaboration with other health care professionals and the patient or caregiver as needed
- Implements the care plan in collaboration with other health care professionals and the patient or caregiver

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U.S. Pharmacy Organizations Release Joint Process of Care for Pharmacists (continued)

The document positions collaboration, communication, and documentation at the core of the care process. The process consists of several actions that pharmacists must take in the provision of patient-centered care. These actions require the pharmacist to collect relevant data, assess these data, develop an individualized plan, implement the plan, and then monitor and evaluate the safety and effectiveness of the implemented plan (Figure).

Each of the actions is further delineated to describe the elements and steps needed to accomplish it. In addition, the document underscores the importance of establishing patient-pharmacist relationships as a key first step and using interoperable information technology systems to enhance the efficiency and effectiveness of the process.

The endorsement of this document is critical to the alignment of specific educational strategies with an acknowledged, unified process for the provision of patient-centered pharmacy services delivered in the various health care settings of one nation.


International Continuing Education Program on Clinical Pharmacy Services and Their Impact on Patient Outcomes to Be Offered in Dubai

In support of the efforts of local health care officials, administrators, and pharmacists to advance clinical pharmacy practice in the Gulf and Middle East region, the American College of Clinical Pharmacy will offer a program in conjunction with the GCC Pharmaceutical Congress to be held in Dubai, United Arab Emirates. This program, titled “Clinical Pharmacy Services and Their Impact on Patient Outcomes: Focus on Diabetes Mellitus,” will be offered as a 1-day symposium.

This symposium, to take place on September 17, 2014, will deliver 6.0 contact hours of high-quality programming that advances the participant’s knowledge of patient-centered services provided by clinical pharmacists. Type 2 diabetes mellitus, a major and rising health concern in the region, will be used as the illustrative area of practice. At the end of the symposium, participants should be able to:

1. Discuss patient-centered services provided by clinical pharmacists and the outcomes of such services
2. Compare and contrast the currently marketed pharmacologic options for the management of type 2 diabetes mellitus
3. Outline strategies for the prevention and mitigation of adverse effects associated with the currently marketed pharmacologic agents
4. Summarize the most up-to-date recommendations for the optimal management of type 2 diabetes mellitus
5. Identify and assess the effectiveness of services and activities that advance clinical pharmacy practice and optimize patient outcomes

For complete information on the symposium, including the agenda, faculty panel, learning objectives, continuing pharmacy education credit and certificates of attendance, and registration, please see www.accp.com/CPSIPO.

Call for Papers

Individuals are invited to submit articles for publication in future issues of the newsletter in the following departments:

- Clinical Pharmacy Practice
- Clinical Pharmacist or Clinical Practice Profile
- Patient Care
- Research and Practice
- Pharmacy Education
- Continuing Professional Development

To obtain more information and submit an article, see Information for Authors at www.accp.com/docs/international/InformationForAuthors.pdf.
Clinical Reasoning Series Addresses Focal Patient Care Issues

The Clinical Reasoning Series is designed to provide the advanced practitioner with cutting-edge scientific and clinical evidence and contemporary strategies for the provision of patient care. The spectrum of topics covered in the Clinical Reasoning Series symposium sessions helps inform individual patient care and practice management decisions. The focal topics of this year’s Clinical Reasoning Series symposia are oral anticoagulants and health care–associated infections.

Each symposium this year, to be held live on Saturday, October 11, in conjunction with the 2014 ACCP Annual Meeting in Austin, Texas, will offer 6.0 contact hours of engaging, high-quality programming.

The table that follows summarizes the intended audience, specialty recertification credit offered, learning objectives, and sessions offered in each of the two symposia.

Online, home-study editions of the symposia will be released by November 1. BCACPs and BCPSs seeking recertification credit must attend the live program or complete the online edition and successfully complete the Web-based posttest for the respective specialty by November 30, 2014.

More information on “Oral Anticoagulants: Critical Appraisal of the Evidence and Implications for Patient Care,” including the program’s learning objectives, agenda, faculty, and registration details, is available at www.accp.com/meetings/am14/crsam.aspx.

More information on “Health Care–Associated Infections,” including the program’s learning objectives, agenda, faculty, and registration details, is available at www.accp.com/meetings/am14/crspah.aspx.

Table. 2014 Clinical Reasoning Series Programs

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<th>Health Care–Associated Infections</th>
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<td>Intended Audience</td>
<td>BCACPs, BCPSs, clinical pharmacists</td>
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<td>BCACPs, BCPSs</td>
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<td>2. Compare and contrast the various non–vitamin K antagonist oral anticoagulants and evidence in support of their clinical use.</td>
<td>2. Develop evidence-informed, individualized plans for the optimal prevention and management of pneumonia, surgical site, and gastrointestinal infections.</td>
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<td>3. Recommend optimal oral anticoagulant management for patients with atrial fibrillation and venous thromboembolism.</td>
<td>3. Employ antimicrobial stewardship strategies to optimize management, decrease hospitalization, and minimize cost associated with pneumonia, surgical site, and gastrointestinal infections.</td>
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<td>4. Identify effective strategies to employ pharmacogenomic-guided dosing of warfarin.</td>
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<td>5. Identify opportunities to optimize the services provided in anticoagulation clinics in view of the new evidence on non–vitamin K antagonist oral anticoagulants and pharmacogenomic-guided dosing of warfarin.</td>
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<td>Sessions</td>
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<td>Antimicrobial Stewardship: Strategies to Optimize Efficacy and Minimize Cost</td>
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BCACP = Board Certified Ambulatory Care Pharmacist; BCPS = Board Certified Pharmacotherapy Specialist.
Clinical Practice and Preceptorship Program Held in Singapore

Pharmacy practitioners and preceptors involved in the training of pharmacy students and residents at more than 10 health care institutions around Singapore gathered at the National University of Singapore (NUS) to take part in ACCP’s Clinical Practice and Preceptorship Program.

Designed for clinical pharmacists and pharmacy educators involved in the education and training of pharmacy students and residents, this 3-day program aimed to impart knowledge and enhance the skills necessary for participants to effectively advance teaching, practice, and scholarly activities.

Held May 22–24, 2014, this was the first of a series of programs to be offered between 2014 and 2017 in agreement with the Department of Pharmacy at NUS, with input from the Ministry of Health’s Chief Pharmacist’s Office, to support efforts to advance the professional development of Singaporean clinical pharmacy practitioners and educators.

Publications Special for International Annual Meeting Registrants

2014 ACCP Annual Meeting registrants from outside the United States can avoid the expense and complication of international shipping by ordering ACCP publications in advance for pickup at the Annual Meeting.

The 2014 ACCP Annual Meeting will be held October 12–15 in the Austin Convention Center, Austin, Texas.

A special e-mail alert will be sent in advance to all meeting attendees from international addresses. The e-mail will contain a purchase code that will allow registrants to purchase and pay for books before traveling to Texas. These orders will then be ready for pickup at the ACCP On-site Bookstore in the Austin Convention Center.

Meeting attendees will receive:
- Low meeting (member) pricing on everything in the ACCP Bookstore
- Guaranteed delivery of the desired products
- No shipping fees

International registrants will have until September 25 to place orders.

Local Texas sales tax will be applied when orders are placed. For more information on the 2014 Annual Meeting, visit www.accp.com/meetings/am14/index.aspx.

Visit ACCP in Bangkok

The American College of Clinical Pharmacy will take part in the exhibition of the 74th World Congress of Pharmacy and Pharmaceutical Sciences of the International Pharmaceutical Federation (FIP) in Bangkok, Thailand, from August 30 to September 4, 2014.

For those who will be attending, look for the ACCP booth, and stop by for the most up-to-date information and professional resources of relevance to clinical pharmacists.

Advertise with ACCP

Announcements of quality educational programs, conferences, or products and position listings of interest to the international audience may be published in ACCP International Clinical Pharmacist.

To obtain more information and submit an advertisement, see the Advertising Rate Card at www.accp.com/docs/international/RateCard.pdf.
Dear Colleagues:

Furthering the dialogue on the need to clarify the roles and expectations of pharmacists in their evolving roles in patient-centered services, the article titled “U.S. Pharmacy Organizations Release Joint Process of Care for Pharmacists” describes a resource document approved by a commission of pharmacy organizations representing pharmacy educators and practitioners practicing across different health care settings. The release of this joint document, as well as of the Standards of Practice for Clinical Pharmacists (ACCP International Clinical Pharmacist 2014;4(1):1-2), underscores the significance of and need for standardization in pharmacy education and practice. This is even more imperative when considering the greater discrepancies in pharmacist education and services across world regions and around the globe.

This issue features several of ACCP’s international initiatives and activities, including participation in international congresses and meetings, as well as various new and upcoming educational offerings addressing topical health care, pharmacist practice, and educational issues.

I hope you will find the resources highlighted in this issue of ACCP International Clinical Pharmacist of value in your continuing professional development efforts.

Sincerely,

Wafa Y. Dahdal, Pharm.D., BCPS
As health care in the Gulf Cooperation Council (GCC) countries moves toward a more patient-centric model, pharmacists are playing an increasingly important role in providing quality care to patients. The GCC Pharmaceutical Congress will provide pharmacists with up-to-date information to highlight essential solutions to the latest challenges faced by pharmacists in the region.

Key benefits to be gained from attending The GCC Pharmaceutical Congress:

- Gain insights on the new technologies and innovations in pharmacy practice
- Learn about innovations in implementing clinical pharmacy services in hospitals and ambulatory care settings
- Review current issues and advances in medication safety
- Examine the pharmacist’s role and shared accountability in patient education and improved patient outcomes
- Optimize patient outcomes through the safe, efficient, and cost-effective use of medications
- Identify strategies for improving medication prescribing in hospitals
- Prevent medication-related problems in risky patient populations
- Drive the advancement of technical, human, and leadership competencies of pharmacists and pharmacy staff in complex and rapidly changing organizations
- Develop highly effective medication management strategies
- Create new models of pharmacy practice that leverage the expertise and unique abilities of pharmacists

For more information, visit [www.gccpharmacongress.com](http://www.gccpharmacongress.com).