Optimizing Safe and Effective Care to Patients across Health Systems
Focus on Clinical Pharmacist Services and Outcomes

2017 ACCP International Symposium
Held in Conjunction with The 4th Annual GCC Pharmacy Congress
Dubai, United Arab Emirates • Saturday, October 21, 2017 • 9:00 a.m.–5:00 p.m.

TARGET AUDIENCE
Pharmacists, clinical coordinators, and health care administrators involved in the provision or oversight of clinical pharmacy services across all practice settings in health systems

SYMPOSIUM GOAL
Symposium goal is to engage participants in reflecting on local health care issues and institutional practices, discussing various clinical pharmacy services to address unique local needs, and identifying metrics to measure the quality and outcomes associated with such services.

SYMPOSIUM LEARNING OBJECTIVES
1. Assess the need for developing clinical pharmacy services that promote rational antimicrobial and antithrombotic therapy in health systems
2. Determine patient care and cost considerations needed to support development and advancement of clinical pharmacist services
3. Discuss advantages and disadvantages associated with successful pharmacist services developed to optimize use of antimicrobial and antithrombotic agents across various practice settings in health systems
4. Analyze scenarios highlighting the role of clinical pharmacists in addressing critical issues in oncology, pediatric, and critical care services
5. Develop metrics for strategic analyses of outcomes associated with clinical pharmacy services
6. Propose performance measures to evaluate competencies achieved by clinical pharmacists providing comprehensive medication management in team-based, direct patient care environments

AGENDA AND LEARNING OBJECTIVES

<table>
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<th>Time</th>
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| 9:00 a.m. | Welcome and Introduction  
Wafa Y. Dahdal, Pharm.D., BCPS                                                                |
| 9:05 a.m. | Patient Care and Medication Safety in Health Systems: An Overview  
Christopher W. Crank, Pharm.D., BCPS  
1. Discuss challenges impacting the quality of patient care services and medication safety in health systems  
2. Propose strategies to advance clinical pharmacist services that enhance access to high-quality, cost-effective care  
3. Determine patient care and financial considerations needed to justify clinical pharmacist services to key stakeholders |
| 09:40 a.m. | Antimicrobial Therapy in Health Systems: Challenges and Opportunities  
Christopher W. Crank, Pharm.D., MS, BCPS (AQ Infectious Diseases)  
1. Assess the need for services that promote rational antimicrobial therapy in health systems  
2. Discuss challenges to and opportunities for establishing clinical pharmacist services that improve effectiveness of therapy, patient safety, and cost of care |
| 10:30 a.m. | Coffee Break                                                                            |
| 11:00 a.m. | Clinical Pharmacist Services that Ensure Rational Use of Antimicrobial Agents  
Christopher W. Crank, Pharm.D., MS, BCPS (AQ Infectious Diseases)  
1. Compare and contrast processes and outcomes of successful strategies and services provided by clinical pharmacists to optimize |
use of antimicrobial agents in different practice settings within health systems.

2. Develop metrics that promote strategic analysis of outcomes and document the value of clinical pharmacist services.

12:00 p.m. **Prayer and Lunch**

1:00 p.m. **Antithrombotic Therapy in Health Systems: Challenges and Opportunities**
Christopher W. Crank, Pharm.D., MS, BCPS (AQ Infectious Diseases)

1. Assess the need for services that promote rational use of antithrombotic agents.
2. Discuss challenges to and opportunities for establishing clinical pharmacist services that improve effectiveness of therapy, patient safety, and cost of care.

1:45 p.m. **Pharmacist Led Antithrombosis Services**
Christopher W. Crank, Pharm.D., MS, BCPS (AQ Infectious Diseases)

1. Compare and contrast processes and outcomes of successful strategies and services provided by clinical pharmacists to optimize use of antithrombotic agents in different practice settings within health systems.
2. Develop metrics that promote strategic analysis of outcomes and document the value of clinical pharmacist services.

2:45 p.m. **Coffee Break**

3:15 p.m. **Practice Scenarios with Implications for Clinical Pharmacist Services: Focus on Oncology, Pediatrics, and Critical Care Services**
Christopher W. Crank, Pharm.D., MS, BCPS (AQ Infectious Diseases)

1. Analyze scenarios highlighting unique challenges encountered in caring for patients in oncology, pediatrics, and critical care services.
2. Discuss opportunities for advancing pharmacist services in these areas as relevant to local practices.

4:15 p.m. **Ensuring Competence: Evaluating the Clinical Pharmacist**
Wafa Y. Dahdal, Pharm.D., BCPS

1. Discuss competencies expected of clinical pharmacists providing comprehensive medication management in team-based, direct patient care environments.
2. Suggest measures to evaluate clinical pharmacists’ performance on the various tasks required for successful achievement of the competencies.

4:50 p.m. **Q&A Session**

5:00 p.m. **Closing Remarks and Adjournment**